



## Our Commitment to You

*"Your Project's success is important ... satisfaction with the design, service and product you receive is our No 1 focus"*

- ✓ You will receive a high standard of **tradesmanship** and **design**, with **reliable products** manufactured from **quality materials** with pride and care
- ✓ You will be presented with a range of **relevant options**, so you can decide what you want, how you want it and when
- ✓ Your Project will be completed to the **highest standards** required in accordance with agreed Specifications, Building Codes and all relevant Australian Standards
- ✓ Your rights under the **Fair Trading Act**, related to your Works Order or Sub-Contract Agreement, are protected. Our Licence is your **Guarantee**
- ✓ **Your time** is important. You will receive professional, courteous and respectful communications and support from a Team who is here to help you. Delivering your Project to your expectation, and as contracted, is essential.

