



Windows

Balustrades

Powdercoating

Service - Excellence - Commitments

Nothing is more important to us than your complete satisfaction in our service and product; you're our number one priority!

*Every staff member is committed to provide you with nothing less than first class service and communication throughout every aspect our business. We are committed to **meeting or hopefully exceeding your expectation.***

We also make a commitment to first class workmanship and materials. Our products are manufactured from the highest quality materials. We are SO confident in our products quality and service commitment; we extend to our customers the following guarantees:

- 1. We guarantee to complete your next project or product to the highest standards of workmanship and in accordance with agreed specifications and Building Code requirements.*
- 2. We guarantee that you have rights under the Fair Trading Act, Building Codes Legislation and other details on the Works Order or our Sub-Contract Agreement.*
- 3. We guarantee to consult you should there be any matters for consideration or alteration due to building requirements, unforeseen circumstances, delays or material specification changes.*
- 4. We guarantee that we will be professional, courteous and responsible.*
- 5. We guarantee to communicate with you cheerfully and respectfully and to provide you a service level that will be the envy of our competitors.*

In order to monitor and improve our commitment to you, we may provide you a service questionnaire at the completion of your special project. We will welcome any feedback you will offer for completing this

Thanking you, your custom is appreciated.