

# Privacy Policy

Your privacy on the internet is important to AkzoNobel. Our online privacy policy ("Privacy Policy") describes the types of information we gather online and how we use it. Please read this information carefully. If the online information practices of AkzoNobel change, we will let you know by posting the Privacy Policy adjustments on the Website. At that time, we will remind you that you always have the opportunity to opt out of any new use of your Personal Information (as more fully set forth below).

This Privacy Policy constitutes a legally binding agreement made by and between Akzo Nobel Pty Limited. ("AkzoNobel") and you, whether personally or on behalf of an entity ("you"). This Privacy Policy governs your use of the [specifyInterpon.com](http://specifyInterpon.com) website (the "Website"), so please read them carefully.

**BY ACCESSING OR USING ANY PART OF THE WEBSITE, YOU AGREE THAT YOU HAVE READ, UNDERSTOOD AND AGREE TO BE BOUND BY THIS PRIVACY POLICY. DO NOT ACCESS OR USE THE WEBSITE IF YOU DO NOT AGREE TO THIS POLICY.**

**AKZONOBEL RESERVES THE RIGHT TO MAKE ANY CHANGES TO THIS AGREEMENT AT ANY TIME. YOUR CONTINUED USE OF THE WEBSITE CONSTITUTES ASSENT TO ANY NEW OR MODIFIED PROVISIONS OF THIS PRIVACY POLICY. YOU AGREE TO BE BOUND BY SUCH MODIFICATIONS, ALTERATIONS AND UPDATES.**

## **Use of Information**

We gather certain types of customer information in an effort to improve the Website and to communicate with you about our products, services, promotions and contests. AkzoNobel may also use this information to have a sales representative contact you, make offers to you, help us develop and improve the Website and tailor the Website to your interests.

## **Information Collected**

AkzoNobel collects two types of information about users: "Personal Information" (such as name, email address, mailing address, and phone number) and "Aggregate Information" (such as information about how many users log on to the Website on a daily basis).

## **Aggregate Information Collected Online**

Aggregate Information is nonpersonally identifiable/anonymous information about you, such as age, gender, pages you access most frequently or search terms you enter. Aggregate Information is used in a collective manner, and no single person can be identified by that compiled information. For example, the number of people who viewed the Website during a specific time period is Aggregate Information that does not personally identify a specific user.

Tracking Internet Protocol (IP) addresses is one method of collecting Aggregate Information about your activities online and information volunteered by you. An IP address is a number that is automatically assigned to your computer whenever you surf the Web. The computers, which deliver the Web pages to you, automatically identify your computer by its IP address. When you request a page from the Website, our servers log your IP address.

### **Sharing Information Collected Online with Third Parties, Service Providers, Consultants and Affiliates**

AkzoNobel does not share, sell or trade with third parties your Personal Information gathered online, such as email addresses, Personal Information collected as part of an online survey or other specific details about you, except with your consent or as described in this Privacy Policy. We do not contribute to or participate in cooperative databases, which give other companies access to such Personal Information. For privacy purposes, all information relating to our customers is stored on a secure server.

We may share Personal Information gathered online with our licensors, affiliates, service providers and consultants or for any internal business purpose. We may also disclose Personal Information if such action is required to enable AkzoNobel or any of our service providers or consultants to comply with any valid legal process, such as a subpoena, search warrant, statute or court order, or any valid administrative request from a law enforcement agency. We may also disclose Personal Information if AkzoNobel or any of our service providers or consultants believes that the Website has been used to commit unlawful acts or acts that may endanger the health or safety of another user or of the general public.

AkzoNobel may share Aggregate Information with affiliates, service providers and consultants for any internal business purpose and with third parties for their advertising and promotional purposes.

### **Use of Cookies**

A cookie is a small data file that websites, when you visit them, often store on your hard drive. A cookie may contain information

(such as unique user ID), which is used to track the pages of the websites you've visited. Cookies may be essential to the functioning of sections of the Website, which will not function if you do not have cookies enabled. You can set your browser to refuse cookies, or to alert you when cookies are being sent. If you turn off cookies or refuse them, though, you may not be able to use sections of the Website.

To enable cookies on your browser: If you are using an earlier version, please contact your software vendor for instructions.

### **Notice to P3P Users**

The Platform for Privacy Preferences Project ("P3P") is a standard developed by the World Wide Web Consortium ("W3C") that provides an automated, machine-readable mechanism for understanding the use of your Personal Information by the websites you visit. P3P uses a standardized set of multiple choice questions covering the major elements of a website's privacy policy to provide a cross-section of how the particular website handles the personally identifiable information of its users. P3P-enabled browsers can automatically read this set of preferences made available by P3P-enabled Web sites and compare this information to the user's own set of privacy preferences. For example, Internet Explorer 6.0 requires third parties to set cookies to deliver P3P "compact" cookie policies with their cookies, and other browsers may use this mechanism soon. To enhance your online experience further, the Website is now P3P enabled. For more information on the W3C and P3P, please visit <http://www.w3.org/P3P/>. Given certain limitations in the parameters chosen by W3C, however, the P3P mechanisms may not describe the privacy practices of AkzoNobel as accurately as this Privacy Policy. Accordingly, where discrepancies exist between this Privacy Policy and the P3P "compact" policies, this Privacy Policy shall control.

### **Security and SSL**

Protecting your order information is a priority for us. We use Secure Sockets Layer (SSL) technology to protect the security of your online information. To check the security of your connection, look at the lower right-hand corner of your browser window after accessing the server. If you see an unbroken key or a closed lock (depending on your browser), then SSL is active and the server is secure. You can also double-check by looking at the URL line of your browser. When accessing a secure server, the first characters of the site address will change from "http" to "https." Some versions of browsers and some firewalls don't permit communication through secure servers. If you cannot access the secure server for any

reason, please contact us at Akzo Nobel Pty Limited., 51 McIntyre Road, Sunshine North, Victoria 3020.

### **E-mail and Electronic Newsletters**

AkzoNobel and its related companies may offer electronic newsletters and emails to those who have provided their email address. You will only receive a newsletter or email if you agree during registration or directly from our newsletter sign-up form to receive these items. Unsubscribe instructions are included in each electronic newsletter and email.

### **Information Removal**

If you prefer not to receive marketing emails from AkzoNobel, please let us know by sending us an email at [salesoz@interpon.com](mailto:salesoz@interpon.com). If you prefer not to receive marketing mail via the mail carrier, please let us know by sending a request to Akzo Nobel Pty Limited., 51 McIntyre Road, Sunshine North, Victoria 3020. Please be sure to include in any email or postal mail your full name, email address, postal address and any message. Please note that such requests may take up to ten (10) days to become effective.

### **Children and Privacy**

We are concerned about the safety of children when they use the internet, and understand that children may not understand all the provisions of our Privacy Policy or make informed decisions about the choices that are made available to adult users of the Website. We encourage parents and guardians to spend time with their children online and to be familiar with the websites their children visit.

The Website is not directed to children under the age of 13, and we will never request personally identifiable information from anyone whom we know to be under the age of 13 without verifiable parental consent. If we become aware that a customer is under the age of 13 and has registered without prior verifiable parental consent, we will remove his or her personally identifiable registration information from our files.

### **Links to Other Sites**

The Website may contain links to websites other than our own. Those websites may have their own privacy policy, or no privacy policy at all. Neither we nor any of our service providers have any responsibility for those websites, and we provide these links solely

for the convenience of our visitors. Such links may be to advertisers, content providers or other unaffiliated companies who may use our logo and/or style as a result of a co-branding agreement. These websites may send their own cookies to you and may collect information and use it in a way inconsistent with this Privacy Policy. We encourage you to review the privacy policies and terms of use of any third-party websites or services before providing any of them with any of your Personal Information. Neither AkzoNobel nor any of our service providers control the content that appears on these websites or take any responsibility for their content, nor should it be implied that AkzoNobel endorses or otherwise recommends such websites or their products or services offered.

### **Corrections To Personal Information Collected Online**

If at any time you wish to change, correct, update or remove your Personal Information, please send your request to [salesoz@interpon.com](mailto:salesoz@interpon.com) or Akzo Nobel Pty Limited., 51 McIntyre Road, Sunshine North, Victoria 3020. Please be sure to include your email address, full name and postal address.

### **Additional Information**

No transmission of data over the Internet is guaranteed to be completely secure. It may be possible for third parties not under the control of AkzoNobel to intercept or access transmissions or private communications unlawfully. While we strive to protect your Personal Information, neither AkzoNobel, its related companies nor any of our service providers can ensure or warrant the security of any information you transmit to us. Any such transmission is done at your own risk. If you choose to visit the Website, your visit and any dispute over privacy is subject to this Privacy Policy, our Terms of Use and Disclaimers, including but not limited to limitations of damages, under any theory of liability whatsoever, and application of the law of the State of New South Wales. UNDER NO CIRCUMSTANCES, INCLUDING BUT NOT LIMITED TO NEGLIGENCE, SHALL AKZONOBEL, ANY OF ITS SERVICE PROVIDERS OR RELATED COMPANIES BE LIABLE, ON ANY THEORY OF LIABILITY WHATSOEVER, FOR ANY DIRECT, INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE USE OF THE INFORMATION OR MATERIALS ON THE WEBSITE, EVEN IF AKZONOBEL OR ANY OF OUR SERVICE PROVIDERS OR AFFILIATES, OR AN AUTHORIZED REPRESENTATIVE OF AKZONOBEL OR ANY OF OUR LICENSORS, SERVICE PROVIDERS OR AFFILIATES HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

## **Applicable Law**

The laws of the State of New South Wales will govern the privacy policy without giving effect to any principles of conflict of law. Any dispute arising out of or in connection with this Privacy Policy shall be referred to the courts of the State of New South Wales. We reserve the right to make changes to the Website and the privacy policy, at any time.

## **Acceptance of Privacy Policy**

By using the Website, you signify your acceptance of and agreement with our [Terms of Use](#) & Privacy Policy with respect to any products you purchase, any project information you submit and any Aggregate and Personal Information collected. If you do not agree to all of the Terms of Use, Disclaimers & Privacy Policy, please do not use the Website. Your continued use of the Website following the posting of changes to these terms will mean that you accept these changes accordingly.

Last modified: June 3, 2011